

8th October 2025

Approved by members at the 2025 AGM

It is my pleasure to present this report on the activities and progress of our town centre over the past year.

Business Community Updates

Our business community continues to evolve, with nine new businesses opening their doors and eight businesses closing since our last AGM. We extend a warm welcome to:

- 9s Hair & Beauty
- Bamboo Spa
- Curry O City
- Empress Nails & Beauty
- Joyful Hair & Beauty
- Kabayan Bistro
- Mind Body Soul Enlightenment Centre
- Naturally Organic
- Pino Plus – The Filipino Store

We also bid a fond farewell to the businesses that have moved on: Anglican Trust for Women & Children (and their op shop, Nearly New), Buddies Dog Salon, Daaku Kebab, Dalaho Barber, Harvey Norman Appliance Outlet, Little & Kitchen, and Morrow Auto Electrical.

Town Centre Development & Infrastructure

This year has been defined by significant upgrades and developments across our town centre. After 18 months of intensive roadworks, the cycle lane installations are nearly complete. We thank everyone for their patience as we navigated the tough trading conditions during this time.

The project, which also included an upgraded bus terminal, new bus stops, a signalised train station crossing, new pedestrian crossings, and improved stormwater and underground utility systems, is designed to provide easier access to alternative transport options for our community.

Roundabout upgrades at Felton Matthew/Merton are underway, and the Mobil roundabout will be completed closer to the AGM. The final roading upgrade is scheduled for mid-October with the resurfacing of the roundabout outside the Police Station.

In other key developments:

- **The Work & Income building** experienced a catastrophic fire in May. The building is scheduled for demolition and will be rebuilt in a project expected to last two years.
- **Te Oro** celebrated its 10th birthday in May with a fantastic public event.
- **Eastview Reserve** received a complete makeover, including a new nature-play playground, shared paths, and fitness equipment.
- **Glen Innes Library** reopened in August after an eight-month renovation project.

- **Apirana Ave bus parking** has been shortened to reduce congestion, with three new bus break stops installed on Line Road.
- **Glen Innes Train Station** is getting a new overbridge in anticipation of the City Rail Link opening. The bridge is expected to be completed by the end of January 2026.
- **Town centre seats** were repainted by Auckland Transport after a three-year effort, thanks to the valuable advocacy of the Maungakiekie-Tamaki Local Board and Maria Meredith.
- **Residential developments** at Line Road and Taniwha Street have broken ground, with 65 new homes planned. A separate development at Taniwha and Elstree is in the preliminary design phase and will add 168 homes.

Security and Safety

Our commitment to a safe town centre remains a top priority. We have continued to host Security Forums, and we thank the Glen Innes Community Policing Team for their efforts to increase visibility and address issues of youth drug dealing. Several retailers have benefited from criteria-based financial support for bollard installations from Auckland Council and Police. The town centre now has 48 CCTV cameras, including two number plate recognition cameras.

Events & Engagement

The Matariki Light Trail 2025 was a major success, running for its 11th year. We thank the Maungakiekie-Tamaki Local Board for their support letter which helped us access Regional Funding. The addition of food trucks this year was a welcome highlight, and they reportedly ran out of food!

Our networking events, "Coffee With A Cop" and "Coffee With Brooke," have been very popular and will continue. The 2026 calendar is ready for distribution to our business community.

Operations and Management

Our operational team has worked tirelessly over the past year to achieve the goals outlined in our Business Plan. We have maintained efficient office structures, built relationships with key stakeholders, produced monthly newsletters and the 2026 calendar, and continued to support town centre security and event management. The daily operations of the Business Association are managed by myself and Debbie, with support from Lopeti, and Moana, and we continue to execute the decisions of the committee.

This report is a summary of our progress. We will be providing further details and data, including the latest Marketview economic report, during the AGM. Thank you for your continued support and commitment to the Glen Innes business community.

Gary Holmes - Glen Innes Business Association Manager